

## Services Termination Form 終止服務申請表

(Please complete the form in BLOCK letters 請用正楷填寫以下的表格)

\*To secure your interest, termination requests will ONLY be processed with authorized signature as well as company chop (if applicable).

\*只有正式授權簽署及公司印鑑的申請表才會被接納(如適用)。

### 1. Contact Information 聯絡資料

Company 公司名稱:

Address 通信地址:

Contact Person 聯絡人:

E-mail 電子郵箱:

Tel 電話號碼:

Mobile 手提號碼:

Fax 傳真號碼:

### 2. Existing Records at BICS SERVICES

現時在的紀錄

Existing Customer Code (現時客戶帳號):

Domain Name or Hostname (域名名稱或主機名稱):

Services that want to be terminated. (要終止的服務):

Reason(s) for service termination (終止服務的原因):

- Project ended  
 Business closed  
 Using own server  
 Having budget concern  
 Using web hosting service provided by Internet Service Provider (ISP) e.g. Netvigator  
 Dissatisfaction with price level  
 Dissatisfaction with service/product features  
 Dissatisfaction with technical support/customer service  
 Dissatisfaction with server stability  
 Others (please specify) \_\_\_\_\_

Your Ratings of our Services (對我們服務的評價):

	Excellent 非常好	Good 良好	Average 一般	Poor 頗差	Bad 非常差
Service features 服務組合及功能	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price level 價格水平	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer services 客戶服務	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical support 技術支援	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Server stability 伺服器穩定性	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall 整體評分	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Comments: \_\_\_\_\_

\*\*Your services will be terminated on its expiry date, please backup all your data from our server right now.

\*\*於服務屆滿日，你的服務將會被終止。請現在備份你在我們伺服器上的所有數據。

Authorized Signature and Company Chop 簽署及公司蓋章

Title 職位

Name 姓名

Date 日期